

ASCM Professional Development Meeting
Tuesday, March 8, 2022 – Hilton – Greenville
Joint Meeting with Palmetto ASQ
Presenters Cathy Fisher & Terry Onica
“The Intersection of Supply Chain & Quality”



Cathy Fisher is founder and President of **Quistem, LLC**. With over 35 years of respected expertise in the automotive industry, Cathy helps manufacturers throughout the automotive supply chain **“find hidden money”** in their operations, eliminate customer complaints permanently and develop a proactive quality culture to achieve rapid business growth. Cathy has worked with over 80 of the top 100 global OEM suppliers as well as throughout the automotive supply chain, helping these organizations turn their management systems into **“money-making machines”** while providing best-in-class quality and continuously enhancing customer satisfaction.



Terry Onica is Director of Automotive at QAD. QAD is a provider of full-featured [manufacturing ERP software](#) and supply chain solutions. Terry is responsible for global activities for the automotive vertical which include strategy and positioning, product and offering, people and knowledge, and field and sales marketing support. Terry works in close concert with customers to drive best practices and earn preferred supplier status. She also is an industry leader in the development and global adoption of supply chain industry standards and best practices. In 2021, Terry was inducted into the Women in Manufacturing Hall of Fame.

Presentation Synopsis:

Supply chain disruptions have made front-page news recently, highlighting the importance of customer satisfaction being measured by more than just product quality. Despite significant quality improvements made in product manufacturing through process standardization, little attention has been focused on developing and integrating the related supply chain processes needed to get the right product in the right quantity to the right place at the right time.

Join Cathy and Terry for an informative discussion about the future view of supply chains in manufacturing and their 5-step roadmap for incorporating supply chain with your QMS. You will also discover the 24 essential supply chain processes at the intersection of supply chain and quality to ensure your organization is successful in “delivering on the promise of delivery” to your customers.